



Incident Management System that effectively tracks incidents that affect your company.

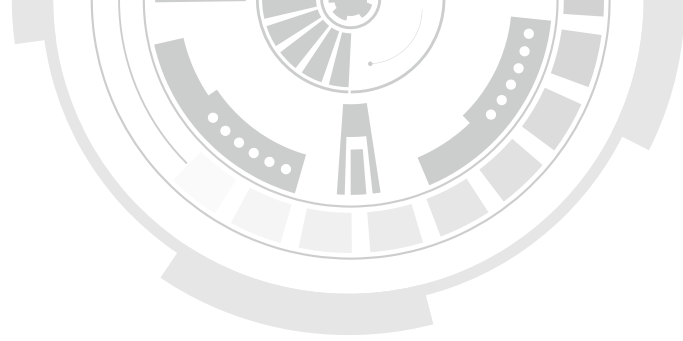
With Plaintus, you can handle every situation that comes your way in a timely and effective manner. The cloud-based incident management system gives top management visibility into risks arising from code of conduct, complaints of harassment and whistleblower investigations and anything you define as an event that needs to be tracked.

**ONEDELTA**

# KEY FEATURES:

- ▶ Incident Management
- ▶ Reports
- ▶ Application Management
- ▶ Dashboard
- ▶ Security





# INCIDENT MANAGEMENT

Ability to define incident types

Typical Examples:

Legal Notices

Code of Conduct Investigations

Sexual Harassment Complaints

Whistle Blower Processes

Automated Action Item Creation and Alert

Supports multiple action item creation and tracking for each incident

Customization to trigger action item creation and assignment automatically

Action Item Closure Tracking

My Task view to list all action items across incidents

Alerts for due date on action items

## DASHBOARD

Dashboard as per defined access

Graphs to show incidents by category

Graphs to show incident status by category

## REPORTS

Reports by Incident Types

Reports by Location

The screenshot displays the PLAINTUS dashboard interface. At the top, there is a navigation bar with the PLAINTUS logo and three tabs: 'MY TASKS', 'INCIDENTS', and 'REPORTS'. The 'INCIDENTS' tab is currently selected. Below the navigation bar, a table of incidents is visible, with columns for 'Incident ID', 'Incident Type', 'Location', and 'Law Area'. The table contains several rows of incident data. Overlaid on the table is a 'Dispute Task Timeline' window. This window shows a vertical timeline with three circular markers. The first marker is labeled 'Issuing Authority' with the action type 'Enquiry' and the date '2016-08-01 | Open'. The second marker is also labeled 'Issuing Authority' with the action type 'Inspection of Documents' and the date '2016-09-22 | Open'. The third marker is labeled 'Internal' with the action type 'Advice' and the date '2016-09-14 | Open'. The background table shows incident details such as '001 Notice IDC-Bangalore Corpora', '002 Sexual Harassment IDC-Mumbai Environ', '003 Summons All Other', '004 Warrants IDC-Bangalore Healthca', '005 Whistleblower IDC-Bangalore Environ', '006 Notice IDC-Bangalore Property', '007 Notice IDC-Bangalore Environ', '008 Sexual Harassment IDC-Mumbai Health & Safety', and '009 Summons IDC-Mumbai Tax'.

# SECURITY

## Communication Security

Supports secured communication; it uses 128-bit encrypted SSL (Secure Sockets Layer). Powered by SSL.com

User authentication based on unique user id and password. No clear text storage of passwords

## Hosting Security

Complius is hosted via webfaction – soft-layer hosting

All servers from webfaction are designed to pass PCI security scan. PCI stands for Payment Card Industry Data Security Standard (PCI DSS)

All soft layer data centers are compliant with SOC2, PCI, SAFE HARBOR, HIPPA, and soft layer is also CSA Star Registrant



## Application Security

Access Restricted by Role, Incident Type and by Location

All documents attached are stored in encrypted folders

OWASP top 10 compliant stack

# APPLICATION MAINTENANCE

## Application Support

User Provisioning

Service Packs

Feature Updates

24\*7 Uptime

High Availability with Warm Standby

Daily, Monthly and Yearly Backup

